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JOHOR PORT BERHAD WINS APQO INNOVATION CLASS AWARD 2019 – STAR CLASS

JOHOR BAHRU, 1 November 2019 – Johor Port Berhad (JPB), a member of MMC Group marked another milestone in its journey towards accelerating Innovation Excellence by earning the Star Class – the highest award tier – at the APQO Innovation Class Award (AIC) 2019 in Bali, Indonesia recently.

The highest accolade, the Star Class Award is awarded to Johor Port Berhad, the operator of Johor Port, an integrated multi-purpose facility in Pasir Gudang, Johor in recognition of its commitment to Innovation Excellence. To be even considered for an Award, stringent criteria must be met namely in the areas of Innovation Leadership / Innovation Strategy / Knowledge, Talent and Competency, Innovation Processes / Work Systems and Partners, Customer Co Creation and Engagement and Innovation Enabling and Success Measures and Outcome in which Johor Port Berhad has successfully demonstrated.

The Award is administered by the Asia Pacific Quality Organisation (APQO) to recognise organisations who achieve a score of more than 60% and has KPIs and good performance reported with the APQO Innovation Class Award commencing 2019. The AIC award will be valid for three years after which a renewal process kicks in. APQO is an autonomous, scientific and technical organisation that brings together professional quality organisations from countries in Asia and the Pacific, including Malaysia.

“We are pleased to announce that nine role model organisations from five countries are being recognised for adopting a holistic approach in steering the organisation and making significant progress towards achieving key milestones on their innovation excellence journey. These organisations have demonstrated performance levels expected of the three categories of the APQO Innovation Class Awards namely Star, Gold and Silver,” said Harnek Singh, President, APQO and Chairman of Global Performance Excellence Award Governing Council.

The APQO Innovation Class Award 2019 was presented to KC Low, Head of Corporate Strategy and Business Development Division, Johor Port at the function held at Stones Hotel, Legian at Bali, Indonesia on behalf of Shahrull Allam Shah Abdul Halim, Chief Executive Officer of Johor Port Berhad. The award presentation was in conjunction with the 25th APQO International Conference.

JPB's strengths in innovation excellence are highlighted by a systematic approach towards its Innovative Redevelopment Strategy. JPB has also rolled out several strategic approaches to ensure the sustainable development of the Port, innovative growth in new business markets and transform JPB into a highly motivated and financially strong organisation; with strategic approaches such as Growth Strategy, Infrastructure Strategy, Port Expansion Strategy, Business Expansion Strategy and Subsidiary Growth Strategy.

To demonstrate innovation excellence, JPB has taken the strategy to increase the Port's throughput (volume) by capitalising on the continuous growth of Container traffic in South Johor especially from the Pasir Gudang Industrial Area and by positioning and promoting JPB as the "Load Centre" for cargo to/from East Malaysia. This strategy will strengthen JPB's position as the Preferred Gateway for the south of Peninsular Malaysia and enhance JPB's capabilities as a Regional Distribution Hub for global shippers – with a focus on Metals as well as Soft Commodities.

In addition to increase the Port's throughput and to further sustain the business, JPB has expanded its business portfolio by diversifying from the traditional port business and ventured into areas to increase market presence, spread business risks and strengthen revenue. JPB is also expanding by leveraging on its existing expertise and experience through the establishment of Johor Port Skills Centre (JPSC) – a HRDF Approved Training Provider – in providing accredited (in-house and public) port related training, courses, workshops as well as consultancy services to the other Ports or Terminals around the region such as PELINDO IV (Indonesia) and PELINDO III (Indonesia).

"Today, innovation is a lifeline for almost every organisation to remain competitive. As the Premier Southern Gateway Multi-Purpose Port, JPB is the first Malaysian Port to win top honours for its commitment to Innovation Excellence at the internationally-recognised awards event of its kind. This recognition proves the Port's ability to demonstrate outstanding management capabilities while delivering innovation excellence," said YBhg Dato' Sri Che Khalib Mohamad Noh, Chairman of Johor Port Berhad and Group Managing Director of MMC Corporation Berhad.

"This award is an honour for all of us at JPB and is a testament of our commitment to high standards of service quality to meet our customers' needs. While the team is very encouraged by this, we continue to strengthen our innovation capabilities and create best solutions for our customers across the globe, consistently and relentlessly while striving to be among the top ports in the highly competitive ports and logistics sector." he added.

Johor Port Berhad has garnered number of business awards including the Industry Excellence Award for service sector during the 2016 Anugerah Kecemerlangan

Industri (AKI) Award Presentation Ceremony for industry excellence in applying the Malaysia's Business Excellence Framework.

Johor Port Berhad has also recently clinched the Global Business Leadership Awards 2019 for Excellence in Port Facilities Management from the Asia Pacific Business Council for Sustainability and Institute of Sustainability and Excellence in Ports and Terminal Training/Education from the 2019 Global Ports Forum Awards. In 2018, Johor Port Berhad was awarded with Global Performance Excellence Award (GPEA) - World Class from APQO and the Bulk Liquid Port/Terminal of The Year from the 2018 Global Ports Forum Awards. In 2017, Johor Port Berhad received the Bulk Liquid Port/Terminal of The Year from Global Ports Forum Awards and the Multi-Purpose Terminal Operator of the Year Award from the Frost & Sullivan Asia Pacific Best Practices Awards.



Photo caption: (From Left) Dr. Charles Aubrey, Chairman of APQO International Advisory Panel, Mr. Budihartono Fyodorov, Vice President and Head of Organising Committee of the 25th APQO International Conference, Mr K C Low Head, Corporate Strategy & Business Development Division of Johor Port Berhad, Mr Suradi, Chairman of Indonesian Quality and Productivity Management Association and Mr Harnek Singh, President, APQO and Chairman of Global Performance Excellence Award Governing Council.

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About Johor Port Berhad

Johor Port Berhad, a member of the MMC Group is an integrated multi-purpose port facility located at the southern tip of Peninsula Malaysia providing a comprehensive range of port services to meet the individual needs of its customer. Commencing operation in 1977 as the original Southern Gateway Multi-Purpose Port in Malaysia, Johor Port currently operates a total area of 1,000 acres, 660 acres of which are designated as Free Zone.

With 24 berths and a total berthing length of 4.9 km, the services and facilities within Johor Port include the Container Terminal, Bulk and Break Bulk Terminal, Liquid Terminal and Warehousing Facilities. As 1st port in Malaysia to be accorded with Free Zone status, Johor Port is the appointed Free Zone Authority for the management of its Free Zone area.

Johor Port is the largest Palm Oil terminal in the world and was designated as an approved London Metal Exchange (LME) location in 2004 and is currently ranked No. 6 out of 35 in the world for LME Cargo. Johor Port is also one of the largest discharging point for rice and cocoa in Malaysia as well as being one of the biggest terminals in Malaysia for fertilizer and cement.

About MMC Corporation Berhad

MMC Corporation Berhad (MMC Group) is a leading utilities and infrastructure group with diversified businesses under four divisions, namely Ports and Logistics, Energy and Utilities, Engineering and Industrial Development.

Its key businesses under the Ports and Logistics division include the operations of Pelabuhan Tanjung Pelepas Sdn Bhd, Johor Port Berhad, Northport (Malaysia) Bhd, Penang Port Sdn Bhd, Tanjung Bruas Port Sdn Bhd and Kontena Nasional Berhad. Internationally, MMC Group has presence in Saudi Arabia via Red Sea Gateway Terminal Company Limited, a container port terminal within the Jeddah Islamic Port.

Under the Energy and Utilities division, MMC Group is the single largest shareholder of both Malakoff Corporation Berhad and Gas Malaysia Berhad.

MMC Group's Engineering division has played a leading role for the implementation of the entire project including the underground works package in completing the 51 km Klang Valley Mass Rapid Transit (KVMRT) Sungai Buloh-Kajang project (SBK Line) and is now the main turnkey contractor for the entire Sungai Buloh-Serdang-Putrajaya project (SSP Line). Prior to this, MMC Group has successfully completed the 329 km Ipoh-Padang Besar Electrified Double Tracking Project as well as the innovative Stormwater Management and Road Tunnel (SMART) motorway, the first of its kind, dual-purpose tunnel in the world. MMC Group is currently, undertaking key civil and infrastructure projects in the country namely Langat Centralised Sewerage Treatment Plant and Langat 2 Water Treatment Plant.

Under Industrial Development, MMC Group's Property develops and manages close to 6,000 acres of industrial developments in Iskandar Malaysia, Johor and Kulim, Kedah, which include the Senai Airport City, Tanjung Bin Petrochemical & Maritime Industrial Centre (TBPMIC) and the Northern Technocity (NTC). The Senai Airport City, TBPMIC and NTC developments come under the ambit of Group Property's three operating companies – Senai Airport City Sdn Bhd, Seaport Worldwide Sdn Bhd and Northern Technocity Sdn Bhd respectively.

In other businesses, MMC Group wholly-owns Aliran Ihsan Resources Berhad, a company which specialises in the full spectrum of water treatment and Senai Airport Terminal Services Sdn Bhd, the operator of Senai International Airport in Johor Bahru – a major aviation hub and the main air transportation gateway to Iskandar Malaysia.

Enquiries

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