

9 November 2020

To: All Johor Port's users

Dear Sirs/Madams,

JOHOR PORT BERHAD CONTINUES BUSINESS AS USUAL DURING CONDITIONAL MOVEMENT CONTROL ORDER (CMCO)

Following the Government's updated announcement on the Conditional Movement Control Order (CMCO) throughout Peninsular Malaysia except for Perlis, Pahang, and Kelantan from 9 November to 6 December 2020 due to the evolving **COVID-19** situation in Malaysia, we would like to update you on our operational arrangement.

It is business as usual at Johor Port, Pasir Gudang during this CMCO period. The Terminals in Johor Port will continue to be **operating** at its optimal productivity, with trucking and Depot activities remaining unaffected.

In adherence to the CMCO Standard Operating Procedures (SOPs), our Office working hours during the CMCO period will be from 9:00am - 3:30pm, Mondays to Fridays, while our Terminals will be operating 24/7 as usual. Please be assured that you can continue to contact our Offices via your usual channels for your business needs and JPB personnel will remain contactable via mobile phones, email or WhatsApp during this CMCO period.

We will however impose certain Safety Precautionary Measures as a means of containing the spread of COVID-19 i.e.

1. Restriction of all visitors from entering the Port except on urgent matters deemed critical for the Port operations.
2. Mandatory temperature checks on all staffs, tenants, contractors, agents and lessee entering the Port premises.
3. Mandatory usage of face mask when entering the Port. In the event of any non-compliance, the respective entry permit will be confiscated and withheld for a period of 24 hours and the affected personnel will be instructed to leave the Port's premise immediately.
4. All tenants, contractors, agents and lessee shall observe social distancing among staffs of one (1) meter in all areas including the office lobby, smoking area, operations rest area etc.

5. No Events / Social Gatherings will be permitted to be carried out in Johor Port during the Conditional Movement Control Order (CMCO).
6. Ship crew Sign-On and Sign-Off activities are subject to the approval of the Ministry of Health (MOH) and the Immigration Department.

While we acknowledge that the above measures may pose certain inconveniences and longer waiting time for Port users entering the Port, Johor Port Berhad remains fully committed to comply with any regulatory requirements and policies aimed at curbing the spread of the COVID-19.

We will continue to keep you informed of any changes to the current situation and will extend all necessary assistance for your business.

Thank you

The Management of Johor Port Berhad